

29th June 2023

Sir Oliver Heald MP
House of Commons
London
SW1A 0AA

Gemini House
Bartholomews Walk
Cambridgeshire Business Park
Angel Drove
Ely
CB7 4EA

Tel: 03 300 571 030

Dear Sir Oliver,

Further to my letter dated 31 May 2023, I am writing to you to provide an update regarding our programme of engagement with local people and communities in and around Royston, about local health and care services.

I am pleased to share that we will be launching the first phase of Let's Talk: Royston tomorrow, on 30 June 2023. As part of Let's Talk: Royston we will listen to and engage with people from across Royston and the surrounding area, about the health and wellbeing services that matter to them.

We want everyone in and around the area to have the opportunity to get involved with Let's Talk: Royston. That's why we've launched an online survey via <https://bit.ly/LetsTalkRoyston>, as well as a series of opportunities where people can have their say. We will distribute leaflets, posters, and printed surveys in key community locations, so that people who do not want to use the online survey can still share their views. We will promote Let's Talk: Royston widely through our online channels, in community sites, and by working with stakeholders like you to get the message shared as widely as possible.

As part of this initial phase of Let's Talk: Royston, we are keen to better understand people's experience of health services in the area. We are asking the local community to talk to us about their experience of accessing services; their views on the services available locally; and other health and wellbeing issues that matter to them. We are also working closely with the [local Healthwatch group](#) to gather their insights. This first phase of Let's Talk: Royston will last for six weeks, up to 11 August 2023. At the end of this period we will work to analyse and review the feedback and will publish a public report sharing our findings. These findings, along with other key data, will inform our work with wider health partners to review the services delivered locally, now and in the future. This first stage of Let's Talk helps us to gain vital community feedback, however, I would like to stress there will be further opportunities for local people to share their views.

I would be grateful for your support in sharing the news of Let's Talk: Royston with your networks. Please do share our [survey](#) with your networks by using [our toolkit](#), and encouraging people to share their views

and insights. Please do also complete the survey yourself. If you would like a further conversation about our Let's Talk campaign please do not hesitate to contact us via cpicb.letstalk@nhs.net.

I would like to thank you for your support in helping the Royston community have their say about what matters to them regarding their health and care.

Yours sincerely,



Kit Connick

Chief Officer of Strategy & Partnerships