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| **Performance Data -** 15/08/18  Below are the latest performance figures availalble for the first four weeks that the interim timetable has been in operation, compared with the two weeks prior to that.    https://images.benchmarkemail.com/client894965/image5984178.png  https://images.benchmarkemail.com/client894965/image5984180.png  https://images.benchmarkemail.com/client894965/image5984181.png  PPM is the Public Performance Measure – the percentage of all trains arriving within five minutes of their booked time.  We are running around 200 more services per day across the network compared to the period before the May changeover, providing extra journey options.  Overall, the train service has been more stable and reliable with almost 80% of Thameslink and Great Northern services arriving on time, compared with 76% in the previous two weeks.  There has been disruption to services over this period largely caused by a number of significant infrastructure issues, unrelated to the timetable. Below are examples of the most disruptive individual incidents after the first couple of weeks.  For example, last week:   Problems with the track at Coulsden Town on 6th August led to 1000 delay minutes and 57 cancellations.  A points failure between Chichester and Barnham on 7th August led to 37 cancellations.  A suicidal person at East Croydon on 8th August caused 10,000 delay minutes and 246 cancellations.  Points failures at London Bridge and Kings Cross on 8th August caused 900 delay minutes and 32 cancellations.  Problems with driver availability led to 805 minutes of delays and 27 cancellations on the Great Northern network.  This week:  an infrastructure failure at Clapham Junction on the 13th August led to 1286 delay minutes and 43 cancellations and  a broken down train at Victoria on 14th August caused 3296 delay minutes and over 100 cancellations.  We will continue our focus on continue to improve the performance of the service further in the coming weeks building on the steps made so far.  We will also being start restoring the remaining ‘May’ services to the timetable as soon as practicably possible. |